

1° ADMISSION CONDITIONS

To be allowed to enter and settle on a campsite, you must have been authorised to do so by the manager or his representative. It is the manager's duty to ensure that the campsite is kept in good order and that these internal regulations are complied with. Staying on the "LES OYATS" or "LES OYATS SUD" campsite implies acceptance of the provisions of these rules and an undertaking to comply with them.

2° POLICE FORMALITIES

Any person wishing to stay at least one night in the campsite must first present their identity papers to the manager or his representative and complete the formalities required by the police. Minors not accompanied by their parents will not be admitted without the presence of one of the two parents.

3° INSTALLATION

The tent or caravan and related equipment must be installed on the pitch indicated in accordance with the instructions given by the manager or his representative.

4° RECEPTION OFFICE

OPENING HOURS: SEE WEBSITE

At the reception desk you will find all the information you need about the campsite's services, refreshment facilities, sports facilities, tourist attractions in the surrounding area and other useful addresses. A complaints book or a special box for receiving complaints is available to users. Complaints will only be taken into consideration if they are signed, dated, as precise as possible and relate to relatively recent events.

5° FEES

Fees are paid at the reception desk. Their amount is displayed at the entrance to the campsite and at the reception desk. They are payable according to the number of nights spent on the site. Campers are asked to inform the reception office of their departure the day before. Campers intending to leave before the reception desk opens must pay their fees the day before.

6° NOISE AND SILENCE

Camp users are urged to avoid any noise or discussion that might disturb their neighbours. Sound equipment must be adjusted accordingly. Doors and trunks must be closed as discreetly as possible. Dogs and other animals must never be allowed to run at large. They must not be left on the campsite, even locked up in the absence of their owners, who are civilly responsible for them.

THERE MUST BE COMPLETE SILENCE BETWEEN 11 P.M. AND 7 A.M.

(Except for special events / camping)

7° VISITORS

After having been authorised by the manager or his representative, visitors may be admitted to the campsite under the responsibility of the campers receiving them. Campers may receive one or more visitors at the reception desk. If these visitors are allowed to enter the campsite, the camper receiving them may be required to pay a fee, insofar as the visitor has access to the services and/or facilities of the campsite. This fee is displayed at the entrance to the campsite and at the reception desk. Visitors' cars are not permitted on the campsite.

8° VEHICLE TRAFFIC AND PARKING

Inside the campsite, vehicles **must not exceed a speed limit of 10km/h. Traffic is prohibited between 11 p.m. and 7 a.m.** Only vehicles belonging to campers staying at the campsite may circulate within the campsite. Parking, which is strictly forbidden on pitches usually occupied by camping shelters, must not impede traffic or prevent new arrivals from settling in.

9° UPKEEP AND APPEARANCE OF FACILITIES

Everyone is required to refrain from any action that could damage the cleanliness, hygiene and appearance of the campsite and its facilities, particularly sanitary facilities. It is forbidden to dispose of waste water on the ground or in the gutters. Caravanners must empty their waste water into the facilities provided for this purpose. Household waste, rubbish of any kind and paper must be disposed of in the bins (selective sorting). Washing is strictly forbidden outside the bins provided for this purpose. Laundry hanging out is tolerated near the shelters, provided that it is very discreet and does not disturb neighbours. Laundry must never be hung from trees. Plantations and floral decorations must be respected. Campers are not permitted to cut branches, drive nails into trees or plant trees. Nor is it permitted to demarcate the site of an installation by personal means, or to dig up the ground. Any damage to vegetation, fences, the campsite grounds or facilities will be charged to the person responsible. The pitch used during the stay must be maintained in the same condition as the camper found it on arrival.

10° SAFETY

a) **FIRE:** open fires (wood, coal, etc.) are strictly prohibited. Stoves must be kept in good working order and must not be used in dangerous conditions. In the event of fire, notify the management immediately. Fire extinguishers may be used if necessary. A first aid kit is available at the reception desk.

b) **THEFT:** the management is responsible for items left at the office and has an obligation to monitor the campsite. Campers remain responsible for their own facilities and must report the presence of any suspicious person to the manager. Although security is provided, campsite users are asked to take the usual precautions to safeguard their equipment.

11° GAMES

No violent or disruptive games may be played in the vicinity of the facilities. The meeting room may not be used for boisterous games. Children must always be supervised by their parents.

12° DEAD GARAGE

Unoccupied equipment may only be left on the pitch with the agreement of the management and only in the location indicated. A fee, the amount of which will be displayed at the office, will be payable for the "dead garage".

13° POSTING

These regulations are displayed at the entrance to the campsite and at the reception desk. They will be given to customers on request.

14° INFRINGEMENT OF THE INTERNAL REGULATIONS

In the event of a resident disrupting the stay of other users or failing to comply with the provisions of these rules and regulations, the manager or his representative may, orally or in writing if he deems it necessary, give the resident formal notice to cease the disturbance. In the event of a serious or repeated breach of the house rules, and after the manager has served formal notice to comply, the contract may be terminated. In the event of a criminal offence, the manager may call in the police.

15° CONDITIONS OF ADMISSION

Any offence will be subject to eviction proceedings.

Dogs, cats and any other animal, including domestic animals, will only be accepted on presentation of a valid rabies vaccination certificate. These animals must also be identified by a tattoo and a collar bearing the owner's name and address (Ministry of Agriculture Order of 22/10/1985). Under no circumstances will these animals be allowed to roam freely on the campsite, under penalty of exclusion. It is the responsibility of the animal's owner to pick up after it.

16° MAINTENANCE OF SPACES (constructions and miscellaneous additions)

It is forbidden to: - a) store items that are not for use,

- b) to add to the communal areas or pitches shelters made of wood, sheet metal or other similar materials

- c) deprive caravans of their means of mobility, regardless of their size (towbar, wheels, etc.),

- d) erecting awnings that would require planning permission to be erected and fixed.

- **Authorised awnings are :**

1) either commercially available canvas, the length of which may not exceed 50% of the mobile home or caravan.

2) or in commercial synthetic materials, subject to the following conditions

- no longer than 50% of the length of the mobile home or caravan, with a maximum width of 2.50 m

- they are not attached to the mobile home or caravan

- are designed in such a way that they do not include any rigid panels

3) such that the total footprint: mobile home or caravan + awning does not exceed 30% of the surface area of the pitch (ministerial decree of 11 January 1993 and ministerial circular of 14 October 1993, relating to the classification of sites developed for the reception of campers and caravans).

- to build terraces, except under the following conditions and after agreement on the project:

- no more than 50% of the length of the mobile home or caravan,

- no higher than 0.60 m from the ground,

- the sides must not be enclosed by rigid panels,

It is also forbidden to erect portable or demountable houses known as "Habitations Légères de Loisirs" without regulatory authorisation.

17° WATERING AND USE OF ENERGY

It is strictly forbidden to water the roads, mobile homes and vegetation on the campsite (arbutus, mimosas, etc.). Car washing is not permitted on the campsite (specialised car washes are available). Only once a year is it permitted to wash mobile homes when the campsite reopens. The use of air-conditioning is limited to one unit per mobile home, and we ask our customers to make reasonable use of heating (excluding the terrace, closed doors and unnecessary switching off of lights, etc.). If necessary, a derogation may be granted on the basis of an express and justified request to reception. The watering of individual plants may be limited or prohibited depending on water restrictions in the municipality.

18° ROLES OF THE SUPERVISORS

They may note any breaches of these regulations and take any measures required to maintain order, cleanliness and good order on the campsite.

Any infringement may be the subject of proceedings leading to expulsion from the campsite.

The police will only be called upon in the event of a breach of the provisions of the civil and criminal codes. In addition, the manager or his representative reserves the right, when you leave the municipal campsite, to check that you are a customer of the campsite.